



Reading a CCC ONE Estimate of Record

1	CCC1-IC1 TEST COMPANY-01	2	Workfile ID:	f8025fa6
3	OC'S BEST APPRAISERS	56896 Main Street, #789 - adding addition data to address 2, Huntington Beach, CA 93123 Phone: (919) 847-5424, FAX:(919) 847-5400		
4				
Estimate of Record				

Administrative details

1. The insurance company name.
2. The IA company workfile ID.
3. The IA company location name.
4. The IA company location address and phone numbers.

Customer: Sen, Reema		Written By: sahaja user	
5	Insured: Sen, Reema Type of Loss: Collision Point of Impact:	Policy #: pc7658 Date of Loss: 2/9/2015 10:00:00 PM	Claim #: ss2015Feb16C Days to Repair: 5
6	Owner: Sen, Reema (123) 123-1234 Day	7	Inspection Location: OC'S BEST APPRAISERS 56896 Main Street #789 - adding addition data to address 2 Huntington Beach, CA 93123 Repair Facility (919) 847-5424 Business
		8	Repair Facility: Test Repair Facility 012815 3456 W. 73rd Place SUITE6 Cerritos, CA 90703 (562) 786-3456 Business

Claim details, insured name, vehicle owner, and insurance company details

5. The name of the insured, owner, and claim details.
6. This is the vehicle owner name, address, and contact details.
7. The location where the vehicle inspection took place.
8. The repair facility details.



VEHICLE

9 Year: 2008 Body Style: 4D SED VIN: 12NDD6344666222 Mileage In: 1234
Make: HOND Engine: 6-3.5L-FI License: 123FFF Mileage Out:
Model: ACCORD EX Production Date: 2/2008 State: CA Vehicle Out:
Color: GOLD Int: TAN Condition: Good Job #:

10 4 Wheel Disc Brakes Cloth Seats Intermittent Wipers Power Windows
Air Conditioning Console/Storage Keyless Entry Rear Defogger
Alarm Cruise Control Message Center Satellite Radio
Aluminum/Alloy Wheels Driver Air Bag Overdrive Search/Seek
AM Radio Dual Mirrors Passenger Air Bag Stability Control
Anti-Lock Brakes (4) Electric Glass Sunroof Power Brakes Steering Wheel Controls
Automatic Transmission FM Radio Power Driver Seat Stereo
Auxiliary Audio Connection Fog Lamps Power Locks Telescopic Wheel
Bucket Seats Front Side Impact Air Bags Power Mirrors Tilt Wheel
CD Changer/Slacker Head/Curtain Air Bags Power Steering Traction Control
Clear Coat Paint Heated Mirrors Power Trunk/Tailgate

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Vehicle details

- 9. Detailed vehicle information.
- 10. The list of vehicle options that are standard from a valid VIN decode.
- 11. This is the date and time the estimate was printed.
- 12. The software serial number the estimate was written by.



Estimate of Record

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Vehicle: 2008 HOND ACCORD EX 4D SED 6-3.5L-FI GOLD

Line	Operation	Description	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER				
2	Repl	Bumper cover 3.5L	1	327.87	1.7	2.8
3		Add for Clear Coat				1.1
4		Add for fog lamps			0.3	
5		GRILLE				
6	Repl	Grille	1	87.87	0.6	
7		FRONT LAMPS				
8	**	Repl RECOND RT Headlamp assy	1	<u>125.00</u>	Incl.	
9		Aim headlamps			0.5	
10		COOLING				
11	Repl	Radiator assy	1	346.75	m	2.0
12	Repl	Upper hose	1	20.50	m	0.5
13		Deduct for Overlap			-0.3	
14		AIR CONDITIONER & HEATER				
15	**	Repl A/M Condenser	1	<u>155.00</u>	m	1.2 M
16		Evacuate & recharge			m	1.4 M
17		Refrigerant recovery			m	0.4 M
18		HOOD				
19	Repl	Hood US built 3.5L	1	439.38	1.1	2.8
20		Add for Clear Coat				1.1
21		Add for Underside(Complete)				1.4
22		Add for Clear Coat				0.3
23		FENDER				
24	Repl	RT Fender	1	264.10	2.2	2.0
25		Overlap Major Non-Adj. Panel				-0.2
26		Add for Clear Coat				0.4
27		Add for Edging				0.5
28		WHEELS				
29	Repl	RT/Front Wheel, steel	1	66.85	m	0.3
30	#	Repl 215R70/15 Goodyear B20%	1	72.00	T	
31		FRONT SUSPENSION				
32		O/H frt susp rt			m	3.5 M
33	Repl	RT Lower cntrl arm	1	141.98	m	Incl. M
34	Repl	RT Knuckle US built	1	154.03	m	Incl. M
35		Align front wheels			m	1.1
36		Deduct for Overlap				Incl. M
37	Repl	RT Upper cntrl arm	1	192.66	m	Incl. M
38	Repl	RT Strut assy 3.5L	1	133.03	m	Incl. M
39		Deduct for Overlap				Incl. M
40		WINDSHIELD				
41	*	Repl Windshield NAGS, w/o blue shade w/o auto dim mirror -50%	1	<u>132.43</u>	3.2	G
42		PILLARS, ROCKER & FLOOR				

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Estimate line detail

CCC ONE uses an easy to read columnar format. Items 13 through 20 highlight various features.

13. **Separate adjustment** lines added when selecting a basic repair operation on a part in the MOTOR database. This feature enables the reader to understand each component of the estimate.
 - **Paint Overlap** - lines 25, 44, 49.
CCC ONE deducts paint overlap by adding a separate line.
 - **Labor Overlap** - line 13.
CCC ONE deducts labor overlap by adding a separate line.
 - **Included Operations** - lines 8, 33, 34, 36, 37, 38, 39.
Labor times that are included in another operation are listed on a separate line and designated with **Incl.** in the Labor column.
The **MOTOR Guide to Estimating** details labor that is included for a particular part.
 - **Overhaul** - line 32.
Where appropriate, CCC ONE adds a separate line for overhaul where individual parts and labor operations are combined as a single operation.
 - **Additional Refinish Stages** (Clear Coat, 2-Tone, 3-Stage) - lines 3, 20, 22, 26, 45, 50.
Additional refinish lines are added where applicable for each panel. You can also set up a threshold rule for the maximum amount of clear coat hours. When the clear coat threshold is reached, the clear coat threshold hours amount is added to the end of the estimate.
 - **Automated Labor time** - line 4.
When vehicle options are selected by the estimator, CCC ONE automates any additional time required for those options per MOTOR's footnotes and **Add if Required** sections at the head of each group.
 - **Edging and Underside** - lines 21, 27.
Edging and underside refinish times are added for replacement panels where applicable.
 - **Drill Time**
Labor hours for drill time are added for new replacement panels where applicable.
14. **Asterisked (*), Underlined, and Pound sign (#) items** - lines 8, 15, 30, 41, 48.
Estimate lines selected from the MOTOR database, and then modified are denoted by an asterisk (*). This symbol appears for lines where part price, part description, or labor time has been modified by the estimator.
Lines that were manually added by the estimator are indicated by a pound sign (#).
15. **Group Headings** - lines 1, 5, 10, 14, 18, 23, 28, 31, 40, 42, 47, 51.
Heading lines are automatically added and correspond to the MOTOR Group Sequence index in the MOTOR database. Line items can be regrouped automatically to facilitate better readability when reviewing the estimate.

Estimate of Record							
13 - 20		Vehicle: 2008 HOND ACCORD EX 4D SED 6-3.5L-FI GOLD					
43	Repl	RT Outer rocker pnl US built	1	527.78 s	8.0 F	1.5	
44		Overlap Major Adj. Panel					-0.4
45		Add for Clear Coat					0.2
46	Repl	RT W/S pillar reinf (HSS)	1	90.27 s	2.0 F		
47		FRONT DOOR					
N 48 *	Repl	LKQ RT door assy +25%	1	<u>343.75</u>		1.5	3.0
49		Overlap Major Adj. Panel					-0.4
50		Add for Clear Coat					0.5
51		QUARTER PANEL					
52	Blnd	RT Quarter panel US built					1.3
SUBTOTALS				3,621.25	31.2	17.9	

Estimate line detail (continued)

16. **Classification of Special Activities**

- **Component Classification** - lines 11, 12, 15 - 17, 29, 32 - 35, 37, 38.
CCC ONE displays the part's component type from the MOTOR database in the column to the left of the labor hours. Mechanical components are marked with a small (m) and structural components with a small (s). If there is no indicator, the component is a body or sheet metal part.
- **Frame, mechanical, and glass time (F, M, and G)** - lines 15 - 17, 29, 32 - 34, 37 - 39, 41.
Frame, Mechanical, Glass, Diagnostic, and Electrical are indicated by an F, M, G, D, and E respectively in the column to the right of the labor hours.
- **User-defined Rate Categories**
Special labor rate categories can be created by the estimator. Operations that use these categories are denoted by a 1, 2, 3, or 4 that appears to the right of the labor hours.
- **Miscellaneous Operations (T,X)** - line 30.
Miscellaneous entries such as wheel alignment or sublet items, can be designated with a T taxable or X non-taxable.

17. **Alternative Parts**

- **Reconditioned and Recored** - line 8.
Reconditioned and recored parts are indicated with an asterisk (*). The term RECOND or RECORE appears in the Description field.
- **Aftermarket** - line 15.
Aftermarket parts are indicated with a double asterisk (**) and the term A/M appears in the Description field.
- **LKQ Parts** - line 48 (below).
LKQ / Used parts are indicated with LKQ, RCY, or Used. This term appears in the Description field and typically display markup percentage value.
- **Discontinued Parts.**
Parts that are no longer available from the manufacturer are indicated by a D within the MOTOR database line item.

18. **Tire Database** - line 30.

If a tire is selected from the Tire database, the manufacturer and size are included in the Description field.

- 19. **Betterment** - line 30.
Line items where a betterment has been applied are indicated in the Description field by a **B** followed by the betterment percentage value (e.g., B20%).
- 20. **Other Charges**
The header line **OTHER CHARGES** separates extra or additional charges not part of the MOTOR database. Pre-defined Other Charges include Towing, Storage and E.P.C. charges that are selected in the Other Charges tab.

NOTES				
21	Line 48: Confirmation # 235689 used rt. door available talk to Joe (111) 111-1111.			
22	Estimate Notes: Alternate parts used based on mileage.			
ESTIMATE TOTALS				
23	Category	Basis	Rate	Cost \$
	Parts			3,549.25
	Body Labor	11.5 hrs @	\$ 40.00 /hr	460.00
	Paint Labor	17.9 hrs @	\$ 40.00 /hr	716.00
	Mechanical Labor	6.5 hrs @	\$ 60.00 /hr	390.00
	Frame Labor	10.0 hrs @	\$ 55.00 /hr	550.00
	Glass Labor	3.2 hrs @	\$ 25.00 /hr	80.00
	Miscellaneous			72.00
24	Subtotal			5,817.25
24	Grand Total			5,817.25
25	Deductible			500.00
25	215R,70/15 Goodyear B20%			14.40
26	CUSTOMER PAY			514.40
26	INSURANCE PAY			5,302.85

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- 21. **Line Item Notes**
Notes that you enter for a line item appear in this section. The line number precedes the note. To add a line note, right-click the line, and then select **Line Properties > Notes** tab.
- 22. **Estimate Notes**
Overall estimate notes appear in this section. Access this feature from the **Estimate Properties > Notes** tab.
- 23. **Category Subtotals**
All category subtotal amounts appear in this section including labor hours and rates when applicable.
- 24. **Grand Total**
This is the estimate total cost of the repairs before adjustments are applied.
- 25. **Adjustments**
This section details owner related expenses for the repair. This includes deductible, appearance allowance, and betterment.
- 26. **Customer and Insurance pay amounts**
This section details the total customer pay amount and insurance pay amount of the repairs.

Estimate of Record

Vehicle: 2008 HOND ACCORD EX 4D SED 6-3.5L-FI GOLD

27 FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM:
ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

28 THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART A=APPROXIMATE PRICE

LABOR TYPES: B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS

PATHWAYS: ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NAGS=NATIONAL AUTO GLASS SPECIFICATIONS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_

SYMBOLS: #=MANUAL LINE ENTRY *=OTHER [IE., MOTORS DATABASE INFORMATION WAS CHANGED] **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT. NWCPP=NATIONWIDE CRASH PARTS PROGRAM.

29 Estimate calculated using a preset user threshold amount for the paint and material cost.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

- 27. State specific disclosure statement.
- 28. **MOTOR abbreviations**
Each abbreviation includes a description as provided by MOTOR. Abbreviations help to improve estimate readability.
- 29. Paint and material threshold disclosure. Alternative part disclosure.



- 30. MOTOR part abbreviation descriptions and Alternate Parts disclosure.